Introduction to Aladdin

What is Aladdin?

- Aladdin is an application used by Primary Schools all around Ireland.

- It is a great way to enhance communication and keep parents and guardians connected and up to date with their child's education.

What is Aladdin used for?

- Aladdin is used to communicate and share information with parents and guardians.
- It allows secure access to information regarding the child such as
  - Class attendance
  - School reports
  - Test results
  - Other selected information
- Aladdin can also be used to pay certain items directly to the school online e.g. yearly school expenses, contributions to non-uniform days etc.
- Important documents such as school policies and school calendars can also be shared with parents.

Aladdin.ie

www.aladdin.ie has lots of information on how to use the application.
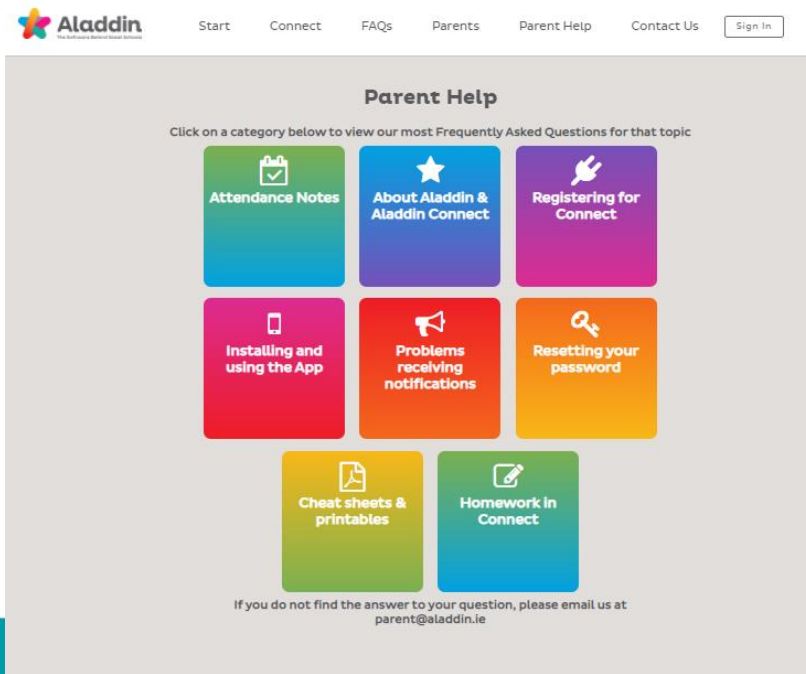
Aladdin Connect

How parents register for Aladdin Connect

1. Link From School

You will receive either a text or email from the school.

Within this message there will be a link unique to you.

Simply tap on this link to begin.

2. Connect Registration

The link will direct you to the Connect registration page.

You will be required to enter information such as your childs **first name** and **date of birth**, along with your **own name**.

3. Account Setup

The next step is to setup your login details.

To create your account you will be asked to enter an **email** and **password** that will act as your login.

Make sure to select an email you have access to and a password you will remember.

4. Account Created

Once you have created your account you will be greeted with this screen.

The next step is to download the Connect app.

If you are on mobile you can click the continue button to be directed to download the app.

5. Download App

You can find the Connect app on both the Apple App Store or Google Play Store.

The App is free to install so you will need to simply press the install button to add it to your device.

6. Sign Into App

Once you have installed the Connect app the last step is to login.

Parents will use the details set up in **step 3** in order to login.

Once signed in parents will be prompted to enter their mobile number for validation.

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How parents use the homework feature on Connect

1. Access the homework section

Homework can be accessed from the Connect app home screen by tapping on the homework section.

2. Viewing Homework

Here parents can view homework set for their children.

Parents can also submit answers and view more days if available to do so.

3. Adding work to send to teacher

Parents can add attachments such as documents & pictures to send for correcting.

There is two options – to **save but don't send** or to **send** for review back to the teacher.

4. Save but don't send the homework

If you pick this option in step 3, files and comments will be saved but won't yet be sent to the teacher.

In the homework section you will see **homework not sent**. Here you can review what you are submitting and send it when you are ready

5. Sending homework to teacher

When you wish to send work to the teacher you can press the **Send** option.

Please note: this step cannot be undone so be sure to have all files & comments ready before sending.

6. View your answer to the teacher

After homework has been sent to the teacher you can look back and review what you sent.

This is done by returning to the homework section and clicking **view your answer**.

7. Feedback from the teacher

Returning to the homework section at a later time, you may notice **new homework feedback**.

Clicking on a date will open the response from the teacher on homework sent to them.

8. Viewing the feedback from the teacher

In the feedback section you can see any comments or awards sent from the teacher.

You will in some cases also have the option to resubmit work.
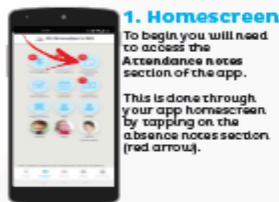
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How parents use permissions on Aladdin Connect
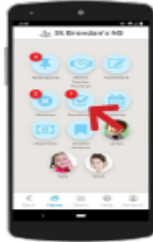
1. Permissions On Home Screen

To first access the permissions feature of Connect simply tap the permissions icon located on the app home screen.
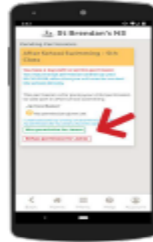
2. Current Pending Permissions

Here you can see any outstanding permissions available.

You can simply tap on your desired choice:
Green – Give Permission
Red – Refuse Permission

3. Permission Status Displayed

Once selected the permission will display your selected choice.

In some cases, if available, the option to change your selection will be available.

4. Student Profile

Permissions can be viewed at a later date by visiting the student menu.

Simply select your child, press student menu and then select permissions from the list.

5. Viewing Permissions

This screen will list all permissions associated with your child.

In some instances there may be the option to change your selection.

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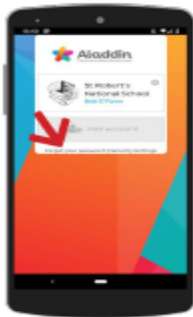**LUIMNIGH & AN CHLÁIR**
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Having issues logging back in to Connect?
Here are the steps to reset your password

1. Click forgotten Password link

To begin resetting your password click on the forgotten password link on the login page.
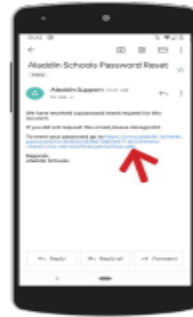
2. Enter your email address

Enter the **email address associated with your Connect account** into the box provided and tap submit.

3. Sending of reset email

Once you submit your email address you will be greeted with this screen informing you a reset email has been sent.

4. Reset link in email

When you receive your reset email click on the link provided to be brought to the reset password page.

be sure to check your spam folder for the email if you don't recieve it

5. Select new password

On this page enter your new desired password in the boxes provided and confirm to complete the reset process.

6. Login with new password

Once your password has been reset return to the Aladdin app and enter your new login details.

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Tips when you are not receiving notification alerts on Connect

1. Make sure your device is PIN protected.

If there is no PIN on your phone, you can get notifications but you will need to enter your password every time to access the app.

You can check security settings on the login screen (red arrow). If you have no PIN on your device you will be see the error message (red circle).

2. Make sure notifications for the Aladdin app are enabled.

Check in your phone settings that notifications for Aladdin Connect are enabled.

If notifications is unticked for Aladdin in phone settings, then you will see the following when you go to sign in on the app.

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We hope you enjoy using Aladdin as a way to keep in touch with your school. Reach out to your school or teacher for support if you've any questions regarding Aladdin.

And check out the guides available on www.Aladdin.ie